



**For Media Inquiries:**  
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## For Immediate Release

**March 24, 2020** – In an abundance of caution and in order to minimize the potential spread of COVID-19, City offices will close to walk-in visitors beginning Wednesday, March 25, 2020 until further notice. Staff is available to assist customers by phone or email. For more information on the City's modified business practices, contact information and/or alternative service instructions, visit [www.Altamonte.org/COVID-19](http://www.Altamonte.org/COVID-19).

The Altamonte Springs Police Department Lobby will remain open to the public. Officers and personnel will remain vigilant and still respond to public safety requests in the most efficient manner possible. For emergencies, please call 9-1-1.

The City continues to **strongly advise** that all residents follow the Centers for Disease Control and Prevention hygiene guidelines which include:

- Avoiding close contact with people who are sick. If you are sick, stay home and practice "social distancing."
- Avoiding gatherings of 10 or more people.
- Washing your hands often with soap and water for at least 20 seconds.
- Using an alcohol-based hand sanitizer that contains at least 60 percent alcohol if soap and water are not available.
- Avoiding touching your eyes, nose and mouth with unwashed hands.
- Covering your mouth and nose with a tissue when you cough or sneeze, then discarding the tissue.
- Cleaning and disinfecting frequently touched objects and surfaces.

For the latest updates and information, visit:

- City of Altamonte Springs | [www.Altamonte.org/COVID-19](http://www.Altamonte.org/COVID-19)
- Seminole County Emergency Management | [www.PrepareSeminole.org](http://www.PrepareSeminole.org)
- Florida Department of Health | [www.FloridaHealth.gov/COVID-19](http://www.FloridaHealth.gov/COVID-19)
- Centers for Disease Control and Prevention | [www.CDC.gov/coronavirus/](http://www.CDC.gov/coronavirus/)
- World Health Organization | [www.WHO.int/coronavirus](http://www.WHO.int/coronavirus)

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